



25 MARCH 2020

NATIONAL LOCKDOWN PROTOCOL IMPLEMENTED

Dear Client

As per the advice of the state and WHO regarding the emergence of COVID-19 we need to mitigate the risk of contamination of all our staff and communities. Thus, we regret to inform you that we are obligated to abide by the National Lockdown Regulations and PacB Power Solutions will be closed as of Thursday 26 March 2020 from 13:00.

The sales team will be available via email so please do not hesitate to send through requests should you require assistance so that Marlene (marlene@pacb.co.za) or Freddie JNR. (sales1@pacb.co.za) can assist you.

We will also have trained officials available during the lockdown period to attend to the critical sector, should any failures and emergencies that may arise. The Acting MD will assess the severity of the crisis before scheduling the call-out. Our Technical Manager, Freddie Spires (071 424 7020) and our in-house Electrician, Werner Nortje (066 486 8344) will be the primary first points of contacts for emergencies. Please be advised that we will, however, only stock the critical parts during this time and will only be able to assist according to availability at any given stage.

With regards to the orders that we currently have in production we have progressed tremendously, and we will continue as soon as possible. That said at this stage we are hoping to start up again on the 20th of April but our fate lies in the hands of the virus and we will wait to hear what the WHO decides closer to the time.

We thank you for your understanding and wish you well during the challenging time ahead.

Yours sincerely,

Erlo B. Paul Chief Executive Officer

